## Quality Policy

Shepherd Gilmour is a leading Engineering Consultancy practice, with strength in experience. We provide a comprehensive multi-disciplinary consulting engineering service which focuses on the needs of our clients.

Our services are Structural and Civil Engineering Consultancy.

## <u>Purpose</u>

The key purpose of our business is to be the number one choice of service provider for

- Subcontractors
- Fabricators
- Providers of Structural Steelwork
- Architects
- Surveyors & Estate Agents
- Builders
- Homeowners

## Framework for setting Quality Objectives.

- Based on performance information gathered and assessed at routine management meetings.
- The setting of quality objectives and action plans at the quality meetings or more frequently if appropriate.

Shepherd Gilmour is committed to satisfy customer requirements and applicable regulatory requirements.

Shepherd Gilmour is committed to the continual improvement of the quality management system.

The Quality Policy is available to interested parties on request.

Each member of staff will be made aware of the importance and contents of this quality policy and be encouraged to contribute to the success of the quality management system. The Practice's goals and commitment in meeting the requirements of ISO 9001:2015 will ensure a prosperous future and set a unique standard for others to follow.

Signed

Augh

Andrew Waddington Managing Director